

### Q: How do I join a Service Tax Online Certification Course (STOCC)?

Joining a **Service Tax Online Certification Course (STOCC)** on a PC or Mac is easy. You can also attend using your laptop or notebook. When you receive a training email invitation, click the registration link and register for the sessions. You can then join the training session at the scheduled time by clicking the link in your confirmation or reminder emails, which will be automatically sent to you after registering and leading up to the training session.

### **Joining a Service Tax Online Certification Course (STOCC)**

1. Open the confirmation email.
2. Click the link to join the training provided in the confirmation email.
3. If prompted, click **Yes**, **Grant** or **Trust** to accept the download.
4. If the organizer has not yet started the session, you see the *Waiting for Organizer* screen.

### Q: What are the system requirements?

- Operating System: Windows 7, Vista, XP or 2003 Server (**Linux is not supported**)
- Browser: Internet Explorer 7.0 or newer, Mozilla Firefox 3.0 or newer, or Google Chrome 5.0 or newer (JavaScript and Java enabled).
- Internet: minimum Internet connection 512kbps .Higher speed is recommended.
- PC Configuration: Dual core 2.4GHz CPU or faster with at least 2 GB of RAM

## Q: Which Audio Equipments should be used?

When using *Mic & Speakers*, audio quality can vary based on your audio software, hardware manufacturer and operating system. We recommend the following audio hardware in order from best quality to poor quality:

<b>Listed in order from best quality to poor quality</b>		
	USB* headset connected to your computer	Best
	Headphones and USB* microphone connected to your computer	
	Analog** headset connected to your computer	Good
	Headphones and analog microphone** connected to your computer	
	External speakers and analog microphone	Poor
	Laptop built-in microphone and speakers	
	External speakers and USB Webcam microphone	Poor

\* USB Cable



\*\* Analog Cable

